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Title	User Manual

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1.Overview

1.1.Presentation of the plugin

The WooCommerce Products Designer (WPD) is a really simple but complete HTML5 editor which can be used to personalize logos, t-shirts, business cards, prints and any product which needs to be customized by the client before the order.

1.2.Plugin specification

The WooCommerce product designer is a WordPress plugin. It is specially designed to work as an Add-on to the wordpress plugin WooCommerce.

1.3. Overview of Software Requirements

- WordPress (minimum version: 4.0)
- WooCommerce (minimum version: 2.5)
- A web server with the following PHP (not WordPress) extensions installed:
 - Imagick
 - o GD
 - Php ZIP

1.4. Terminologies

Term or abbreviation	Definition
WPD	WooCommerce Product Designer

1.5.Installation process

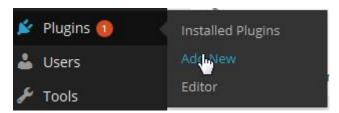
The zip file downloaded from CodeCanyon contains:

- The WooCommerce Product Designer user manual (User_manual.pdf)
- The WooCommerce Product Designer installable plugin zip file (WooCommerce-product-designer.zip)
- The WPD_DEMO.wpress file you can import in your installation using the plugin <u>All In One</u>
 <u>WP Migration</u> in order to get a clone of our official demo. This is an easy way to learn how we build our demo installation.

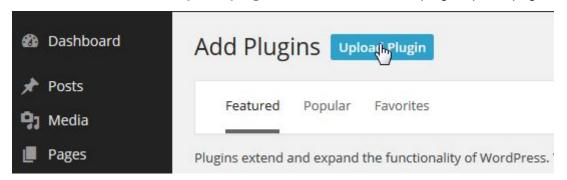
Note: Make sure you import the wordpress file in an empty installation because it crushes everything installed and settles the configuration of the wordpress file.

To install the plugin:

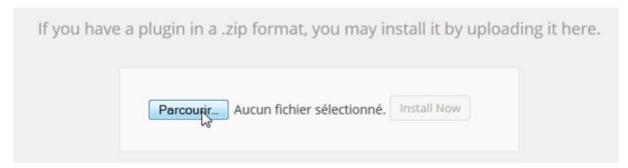
- First, extract the content of the archive in a folder of your choice and let's start the installation.
- Go to your WordPress Admin Panel and click on Plugins>Add New to access the plugins installation screen:



• Then click on the "upload plugin" button to access the plugin upload page:



Click on the Choose file button and select the plugin zip archive named
 WooCommerce-product-designer.zip in the folder extracted in the first step.



- Click on the Install Now button to run the installation.
- Click on the Activate Plugin link to activate the plugin.

Installing Plugin from uploaded file: woocommerce-products-customizer.zip

Unpacking the package...

Installing the plugin...

Plugin installed successfully.

Activate Plugin | Return to Plugins page

2. Registering your licence

Click on the menu **WPD** > **Settings** to access the designer settings.

The licence menu tab allows you to setup the automatic updates notification feature. After configuring the settings below, you will receive a notification any time a new release is available.

- Envato Username: Your Envato username.
- Secret API Key: You can find the API key by visiting your Envato Account page, then click on the My Settings tab. At the bottom of the page, you will find your account API key.
- Purchase Code :Your purchase code which can be retrieved by following the instructions here..

3.Configuration

Before you start using the WooCommerce Product Designer plugin, you need to setup some options first.

3.1.The design page

Let's start by creating the page where products will be customized. Click on menu Pages > Add New Enter your page title and then click on publish. This page is very important and compulsory. Instead of creating a page, you can choose an existing one and set it as designer page. Make sure you don't choose any of the default.

3.2.General settings

Click on the menu WPD > Settings to access the designer settings.

• **Design Page:** This is the page where the product editor is located. Select the page you've created in the first step of the basic configuration.

Note: This page is compulsory. It is where all designs are created. Without this page, the designer tool can not be displayed.

• **Templates Page**: This is the page where the products templates will be displayed. This setting can be overwritten per product.

Note: Use the shortcode **[wpd-templates]** where you want the templates to show up in the templates page.

3.3.Fonts

The fonts interface allows you to define which fonts you would like your clients to use when they're adding text to their designs. If you don't define any font, the system default fonts will be used.

To manage the fonts, go to WPD > Fonts to access the fonts list.

There are 3 ways to add a font:

- Google fonts: To add a Google font, just enter the font family name and the style sheet URL
 as provided by Google Fonts and then click the Add Font button; or you browse the available
 google font in the plugin and pick the desired one out of the list. You can also use this
 method for any font provider service which provides a URL for the fonts style sheets.
- Custom web fonts: To add a custom web font, just enter your font family name and then click
 the Add Font button. This means that the font has been loaded externally by your theme or an
 external plugin. Also, to install custom fonts, you can use this plugin
 https://wordpress.org/plugins/use-any-font/ and then enter the font family name in the plugin
 without setting the URL.
- Through a TTF file: you import the TTF file of the font by clicking on "add font file" then you write it's name in the name field and you click on add font.

NOTICE: If you're planning to generate output SVG files, you need to setup the TTF version of each font in order to embed them in the PDF outputs if needed.

Please note that there is no limit to the number fonts you can define.

3.4. Cliparts

The cliparts feature allows you to create one or many predefined sets of pictures/vectors organized in groups so your clients could be able to use them in their designs.

Create a set of clipart

Just go to WPD> Cliparts.

- Click on the New clipart group
- Then enter the group name
- Click on the Add clipart button to access the default WordPress media selector popup.
- Select the desired pictures/vectors and then click on the Set Image button at the bottom right of the popup.
- Enter the unit price for each picture if you want to charger your clients for each picture used in their design
- Click on the publish button to save the group.

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Note: There is no limit to the number of clipart per group or the number of group you can define.

4.Customizable Product

To create a customizable product, you will first have to create the configurations as shown below.

4.1.Configurations

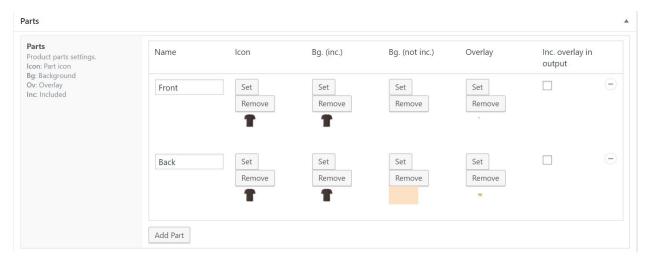
A configuration is a set of parameters that can be assigned to one or more products which regulates how they work. Assigning them to a product turns the product into a customizable product.

- First of all on your dashboard click on **WPD > Configurations**, to access the list of existing configurations.
- Next click on New Configuration to have access to the page on which you can create configurations.
- The canvas section allows you to apply a custom canvas size to your product. The canvas
 can be smaller than the expected output files in order to fit inside the website pages but need
 to be a scaled version of the expected output.
- The bounding box section allows you set the bounding boxes parameters if needed. This parameter can be used to define the editable area INSIDE the canvas.
 - o X: Box coordinate X on the product
 - o Y: Box coordinate Y on the product
 - o Width: Box width (mandatory for rectangles). **Must be inferior to the canvas width.**
 - o Height: Box height (mandatory for rectangles). **Must be inferior to the canvas height.**
 - o Radius: Box radius (mandatory for circular boxes)
 - o Type: Box type (Rectangle or Circle)
 - o Border color: Box border color. Leave it empty for transparent borders.
- The parts section allows you to define the products parts.

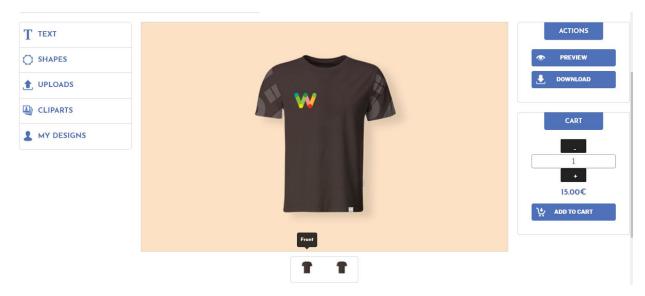
Click on the Add parts button to add your parts.

- Name: Name of your part
- **Icon**: Allows you to define an icon for the parts
- **Bg.** (not inc.): allows you to define a background image for the parts. This image won't be included in the final design.
- **Bg.** (inc.): allows you to define a background image for the parts. This image will be included in the final design.
- Overlay image: allows you to define an overlay image for the parts. This image can be selected to either be included or not in the final design.

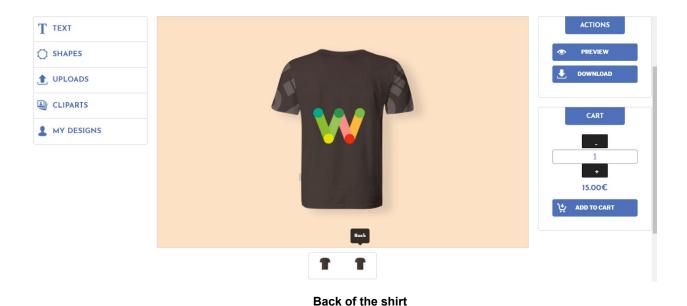
Below is an example of the result expected:



View from Dashboard



Front of the shirt



The Pricing rules section enables the admin user to charge an extra for the customization depending on the rules defined.

A pricing rule has 5 components:

- o The **rule parameter**: allows you to set which condition should be checked. The parameters currently included in the tool are:
 - Number of characters in text (NB Chars in text): this has to do with the number of alphabets or numeric figures in a text.
 - Number of lines in text (NB Lines in text): this has to do with the lines
 of a text.
 - Number of images (NB Images): this rule is involved with the amount of images.
 - Number of vectors (NB Vectors): this rule involves the number of vectors.
- o The **rule operator**: allows you to define the kind of comparison to perform against the rule value. The operators included in the tool are:
 - Is less than.
 - Is less or equals to.
 - Equals.
 - More than.
 - More or equal to.
- o The rule value to check against.
- o **The Price**: this allows you to define the price or extra price to add to the product base price if the rule is verified.
- o **The scope**: allows you to set the rule scope. 2 scopes are currently supported:
 - Per item: the extra will be added for each design element which matches the rule defined.
 - On Whole design: the extra will be added only once even if more than one element matches the rule defined.

Please also note that the administrator has the ability to combine simple rules to create a complex one.

Click on the **Add rule group** to set a whole new group pricing rules.

- Select the templates page if you want your users to assign multiple templates to a custom product with this configuration.
- The output settings sections allows you to configure the output files you need the product designer to generate once the customer has completed his design. To learn more about output management click here.
 - Output width (px): This setting allows you to configure the output files
 dimensions. So if you want to generate high definition files, just enter the file
 width in pixels. The height is determined automatically using the defined width.
 If the output width is empty, the output will have the canvas dimensions.
 - Output loop delay (milliseconds): Time to go through each part when trying
 to generate the output files especially if during the generation process, you get
 the message "The edition area is empty. You can increase this setting when the
 output contains HD files or when the output is HD.
 - The Output Format option allows you to choose:
 - PNG: With this format you define the output width(px), the output loop delay (milliseconds), and whether or not to zip the output file.
 - JPG: With this format you define the output width(px), the output loop delay (milliseconds), the CMYK Conversion is an option used by the printer to slightly change the colour of the output, and whether or not to zip the output
 - SVG: With this format you define the output width(px), the output loop delay (milliseconds), and whether or not to zip the output file.
 - Combining **PDF** with any of the formats mentioned above requires a different set of options to choose from, which are as follows:
 - Define the **output loop delay (milliseconds)**
 - If you choose the **predefined format**, all you have to do is to select a format from the list of dimensions available.
 - When you select the custom format, you have to define the output format, dimensions (width, weight, and unit)
 - Next, define the vertical and horizontal margins of the PDF
 - Define where you want to place the **crop marks** on the PDF, by representing them by the vertical and horizontal lines called 'Center Abscissa' and 'Center Coordinate', then define the width and height and finally the areas by the symbols provided.
 - The **bleed,trim & safe zone** option helps you define the space between the top & down,left & right borders of the document, also the width and the color of the borders.
 - The **PDF Resolution** option helps in defining the quality of your PDF.
 - The **PDF Orientation** gives you the choice between a portrait our landscape format for your PDF output.
 - Finally you can zip or not your output file and the publish it.

Note: The canvas dimensions can be set globally in the plugin general settings (so they will be active on every product) or they can be set per product on the product creation/edition page.

By default, the generated output file will have the canvas dimensions. But this behavior can be overwritten by setting the Output min width in the output settings. That way, the output will have the width defined and the height will be determined proportionally to the canvas height.

When previewing, adding to cart or generating/downloading output, the plugin needs time to determine the optimal parameters based on the elements used by the customer (text, images, shapes...). Unfortunately, that time can't be defined automatically. So you have to make sure that the Output loop delay parameter is set accordingly and that its value equals at least the output width plus 300. If during the generation, you get the error message "The edition area is empty", make sure you increase the defined value by 500 until the issue is fixed.

One more thing: to be able to send the generated data to the server, you have to make sure your server does not have limitations related to the amount of data which can be sent through a form.

- Zip output folder: Allows you to get all the output files in a zip file.
- Zip output name: Here you can name zip output.
- CMYK conversion (Requires ImageMagick): The CMYK color model (process color, four color) is a subtractive color model, used in color printing, and is also used to describe the printing process itself. Allows you to set whether or not you need the output to be CMYK valid.
- Click on the Publish button to save your configuration.

4.2. Create a customizable product (Simple products)

Once you've created a configuration as described in the previous section:

- Click on Products > Add Products to access the product creation screen
- Enter your product name
- Enter your product price
- Select the product type (only simple and variable products are supported at this time).
- Now select the corresponding configuration previously created.
- Write a short description of the product
- Finally click on "'Publish" button to save your product

NOTICE: ALL THE ABOVE SETTING OPTIONS ARE AVAILABLE IN THE TAB OF EACH VARIATION OF THE VARIABLE PRODUCTS.

On the variable product edition page there is a "related product/quantities" box which allows you to set up attributes to be used for the related products box and attributes to be used for the related quantities box.

4.3. Customize a product

Once a product has been set as customizable, there are 2 ways for customers to customize it:

- From the shop page (simple products only): a Customize button will appear under the Add to cart button. A click on it will lead the user the editor page with the product data already loaded.
- From the product page: a **Customize** button will appear under the **Add to cart button**. A click on it will lead the user to the editor page with the product data already loaded. If the product is variable, make sure you select the options before clicking the **Customize** button.

Note: This does not only work for WooCommerce valid themes but also works for themes which do not have any reference to WooCommerce. If the theme the customer is using is a WooCommerce compatible theme or a custom theme, and all hooks are properly triggered, then all buttons will appear.

4.4.Display customizable products

You can display the customizable products by using the shortcode:

[wpc-products cat="10" products="1, 2" cols=3]

With:

- 10: The ID of the category to display
- 1, 2: The ID of the products you want to display
- 3: The number of columns to display

Note: None of these parameters is mandatory. You can use one or all of them. Just remember that the data to display will match all used parameters.

4.5. Access the user ordered designs

Once a client orders a custom design, WooCommerce saves the order and the custom design in the back. To access a custom design:

- Click on WooCommerce > Orders to access the orders management page.
- Click on the custom order you want to access the order details page
- Click on the **Download custom design** button to download the user's custom designs.

5.Templates

The templates system included in the plugin allows you to create preexisting designs your users can customize.

5.1.Create a temple category

Templates categories are a very convenient way to organize your templates. You can have parent and child categories making hierarchical arrangement of your templates possible. In addition to that, one template can be into more than one category. This gives you a lot of flexibility to show exactly the templates you want, exactly the way you want them in widgets, menus or directly in your WordPress theme. This step is not mandatory.

To create new categories, you need to access the **Templates**> **Categories** page first.

- On the left side of the page you will see a tab that allows you to create categories.
- Fill in the category name.
- Fill in Its slug (will be used in the category URLs).
- Click on the Add New Category button.

5.2.Create a template

Before creating a template, make sure you've at least one customizable product. Each template is linked to a customizable product i.e. saying the templates depend on the product.

To create a template:

- Click on WPD > Templates. Then click on the New template button view your customizable products list (simple products and variations of variable products).
- Choose the template's base product and then click on the **Select** button to access the template creation screen.

A base product is a customizable product which your template extracts the settings (parts, bounding boxes...) from.

- If you want to assign your template to a category, select the desired templates categories.
- The Text tab option allows you to add formats and features to your inserted text.
- The Shapes tab option allows you to insert shapes.
- The IMAGES/CLIPARTS tab option allows you to upload images or use your clipart.

Note: After inserting a shape and selecting the shape inserted, you will automatically be taken into the IMAGES/CLIPARTS tab to add colors fills and features to the selected

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shape. In other to resize the shape, you will have to select the shape tab option while your inserted shape is selected.

- The Locking option gives the ability to lock the movement, resizing or deletion of any inserted elements in the editor.
- Once the design is complete, click on the **Publish** button to save it.

5.2.1. Display templates

There are 3 ways to display your templates using shortcodes:

- To display all existing templates, [wpc-templates]
- To display all templates in a specific category:[wpc-templates cat="my category name"]
- To display all templates related to one or multiple products: [wpc-templates products="1, 12, 123"] where 1, 12 and 123 are the IDs of your base products.

Note: When you get the error message "You have to select a customizable product first" when trying to browse the product templates, this means you used the same page as customization page (WPD > Settings) and as product template page. That creates a conflict. You need 2 separates pages. It is recommended you create another page that will be used to display the templates of your product "Product Designer Badge". In that page you'll put a shortcode [wpc-templates] to display the templates you need. Make sure you use a different page for your templates and a different page for your custom page.

6.Advanced Settings

After the creation of your products, you may need to customize the designer in order to make it fit your site graphical charter or just to make it more user friendly. Here are the features that will help you.

6.1.General

Automatically append canvas to design page: Allows you to define whether or not you
want to use a shortcode to display the editor in the designer page. This feature gives you the
ability to put the designer anywhere in the customization page.

Note: The shortcode is [wpd-editor]. It is only necessary when the automatically append canvas to design page option is set to NO.

- Parts position in cart: Allows you to define where you want to show the customized products part thumbnail when the customer is viewing the WooCommerce cart page.
 - o Thumbnail column: the data will be shown in the thumbnail column.
 - o Name column: the data will be shown in the name column.
- Preview design: Allows you to enable or disable the Preview button on the designer page.

- Save for later: Allows you to enable or disable the Save for later button on the designer page.
- Download design: Allows you to enable or disable the Download button on the designer page.
- Download from user account: Allows you to enable or disable the download button on the user account page.
- Send the design as an attachment: Allows you to send or not the design by mail to the customer after checkout.
- Add to cart: Allows you to enable or disable the Add to cart button on the customization page.
- Redirect after adding a custom design to the cart: Allows you to define what to do after adding a design to the cart on the customization page.
- Responsive behavior: Allows you to define whether or not you want to enable the canvas responsive behavior.
- Hide Add to cart button for custom products: Allows you to define whether or not you want to hide the add to cart button for custom products on the products page.
- Load bootstrap modal: Allows you to enable or disable twitter's bootstrap modal script. This helps you manage the display of the popup windows. It is useful when the popups do not work with the theme in use, but start working when you change your theme.

6.2.Uploads

- Active controls: It allows you to show or hide the editing menu of the uploaded file.
- File upload script: Allows you to define whether you want to use a normal file uploader or a custom one with graphical enhancement.
 - o **Custom with graphical enhancements**: A custom upload script with some graphical enhancements to make it look nice (progress bar). Be aware that this script can trigger some conflicts with wrongly developed themes.
 - o Normal: The normal file uploads script with no graphical enhancements.
- **Uploads minimum width**: Allows you to define the minimum upload dimensions for the pictures uploaded by the client (useful to generate HD files).
- **Uploads minimum height**: Allows you to define the minimum upload dimensions for the pictures uploaded by the client (useful to generate HD files).
- Allowed uploads extensions: Allows you to select which files extensions you want your
 users to be able to use in the editor. If not defined, all listed extensions will be accepted.
- Custom designs allowed extensions: Allows you to enter which files extensions you want
 your users to be able to send while uploading their own designs. If not defined, all extensions
 will be accepted. This parameter is only used when the user tries to upload his own design
 (not to be used on the canvas but to be sent as it is to the admin for his order).

6.3.Social Network

This feature allows your clients to use pictures extracted from their favorite networks in their designs.

Facebook

o Facebook App ID: These settings are mandatory so the user can connect to Facebook.

- o Facebook App Secrets: These settings are mandatory so the user can connect to Facebook
 - Extraction from Facebook
 - Go to https://developers.facebook.com/apps and create a new application by clicking "Create New App".
 - Fill out any required fields such as the application name and description.
 - Once you have registered, copy and paste the created application credentials (App ID and Secret) in the corresponding fields in the plugin social networks settings.

To learn more about the Facebook app creation, please visit https://developers.facebook.com/docs/games/appcenter/tutorial?locale=fr FRe

Note: The required permission needed for Facebook picture extraction are...

Email, Public_Profile, User_Friends, User_Photos.

Instagram

- o **Instagram App ID**: These settings are mandatory so the user can connect to Instagram.
- o **Instagram App Secret**: These settings are mandatory so the user can connect to Instagram.

• Extraction from Instagram

- Go to <u>instagram.com/developer/clients/manage/</u> and create a new application (Register new Client).
- Fill out any required fields such as the application name and description.
- Make sure you use http://yoursite.com/wp-content/plugins/woocommerce-product-designer//includes/hybridauth/?ha uth.done=Instagram&response_type=code&scope=basic as Redirect URI in the application settings

Note: Replace "yoursite.com" with your website root url.

Once you have registered, copy and paste the created application credentials (client ID and Secret) in the corresponding fields in the plugin social networks settings.

Note: If these steps are not followed in setting up the connection to the specific social network, the icons will be disabled.

6.4. Outputs

- CMYK profile (when CMYK mode is active): Allows you to set your own CMYK profile to
 use during the output conversion. It is disabled if the imagemagick extension is not installed
 and active.
- **Design Composition**: Allows you to display or not design composition in the order.

6.5.Colors

- Line colors: Allows you to change the color of the line under the menu tab of the customization page.
- SVG colorization: allows you to set the colorization settings for SVG files:

- o Path by path: Each path color can be customized no matter if 2 paths have the same colors.
- o Color by color: Every color in the file will be represented once so the clients can only edit the colors group by group/
- o None: SVG colorization will be disabled.
- Colors palette: allows[G1] you to define a set of colors you would like your users to use in their designs.

6.6.Text controls

- Active Controls: Allows you to whether or not activate the options or formats needed
- Underline: Allows you to Enable/Disable the Underline settings in the text section.
- Bold: Allows you to Enable/Disable the Bold settings in the text section.
- Italic: Allows you to Enable/Disable the Italic settings in the text section.
- Text Color: Allows you to Enable/Disable the Text color settings in the text section.
- Background Color: Allows you to Enable/Disable the Background Color settings in the text section.
- Outline: Allows you to Enable/Disable the Outline settings in the text section.
- Curved: Allows you to Enable/Disable the Curved settings in the text section.
- Font Family: Allows you to Enable/Disable the Font Family settings in the text section.
- Font Size: Allows you to Enable/Disable the Font Size settings in the text section.
- Outline Width: Allows you to Enable/Disable the Outline Width settings in the text section.
- Opacity: Allows you to Enable/Disable the Opacity settings in the text section.
- Alignment: Allows you to Enable/Disable the Alignment settings in the text section.
- Strikethrough: Allows you to Enable/Disable the Strikethrough settings in the text section.
- Overline: Allows you to Enable/Disable the Overline settings in the text section.
- Minimum font size: Allows you to set the value of the Minimum Font Size in the text section.
- Maximum font size: Allows you to set the value of the Maximum Font Size in the text section.
- Default font size: Allows you to set the value of the Default Font Size in the text section.

6.7. Shapes controls

- Active controls :Allows you to whether or not activate the options or formats needed.
- Square: Allows you to Enable/Disable the Square settings in the Shapes section.
- Rounded square: Allows you to Enable/Disable the Rounded Square settings in the Shapes section.
- Circle: Allows you to Enable/Disable the Circle settings in the Shapes section.
- Triangle: Allows you to Enable/Disable the Triangle settings in the Shapes section.
- Polygon: Allows you to Enable/Disable the Polygon settings in the Shapes section.
- Star: Allows you to Enable/Disable the Star settings in the Shapes section.
- Heart: Allows you to Enable/Disable the Heart settings in the Shapes section.
- Outline: Allows you to Enable/Disable the Outline settings in the Shapes section.

- Background Color: Allows you to Enable/Disable the Background Color settings in the Shapes section.
- Outline Width: Allows you to Enable/Disable the Outline Width settings in the Shapes section.
- Opacity: Allows you to Enable/Disable the Opacity settings in the Shapes section.

6.8.lmages/ cliparts control

- Active controls: Allows you to whether or not activate the options or formats needed.
- Grayscale: Allows you to Enable/Disable the Grayscale filter in the Cliparts/images section.
- Invert: Allows you to Enable/Disable the Invert filter in the Cliparts/images section.
- Sepia1: Allows you to Enable/Disable the Sepia1 filter in the Cliparts/images section.
- Sepia2: Allows you to Enable/Disable the Sepia2 filter in the Cliparts/images section.
- Blur: Allows you to Enable/Disable the Blur filter in the Cliparts/images section.
- Sharpen: Allows you to Enable/Disable the Sharpen filter in the Cliparts/images section.
- Emboss: Allows you to Enable/Disable the Emboss filter in the Cliparts/images section.
- Opacity: Allows you to Enable/Disable the Opacity filter in the Cliparts/images section.
- Enable lazyload for cliparts galleries: Allows you to Enable/Disable the Lazy load behaviour in the Cliparts/images section.

6.9. Designs

- Active controls: Allows you to whether or not activate the options Saved Designs and Order Designs
- Saved Designs: Allows you to view designs saved for later purposes.
- Orders Designs: This allow you to view the design that has been ordered.

6.10.User Interface

Here, you can personalize the designer tools preview.

- Skin: Allows you to choose the desired layout for the designer tool.
- Toolbar Icons: Allows you to set custom icons for the designer
- Toolbar Colors: Allows you to set custom colors for the toolbar
- Features Icons: Allows you to set custom icons for the features.
- Features Column Colors: Allows you to set custom colors on the feature display case.
- Separators Colors: Allows you to set custom colors on the separators between two features.
- Buttons Colors: Allows you to set the buttons colors.
- Default Text Colors: Allows you to set the default text colors.
- Default Shape Colors: Allows you to set the default shapes colors.

6.11.Licence

The licence menu tab allows you to setup the automatic updates notification feature. After configuring the settings below, you will receive a notification any time a new release is available.

- Envato Username: Your Envato username.
- Secret API Key: You can find the API key by visiting your Envato Account page, then click on the My Settings tab. At the bottom of the page, you will find your account API key.
- Purchase Code :Your purchase code which can be retrieved by following the instructions here.

7. Frequently asked questions

7.1. Why do I have Malfunctioning or not Functioning Buttons on website?

Sometimes, it might be the conflict of coding in a theme. You can change your theme to a default theme or another theme to verify.

Sometimes, it might be the conflict of Plugins. You will have to deactivate each Plugins you have one after the other to verify. For example...deactivate the first plugin, go to the page you are having the issue, refresh and try again. If no solution, go back to your Plugins, activate the previously deactivated plugin and deactivate the next one then go to verify again. Do this until you are sure it is or not a plugin conflict.

7.2. What does this error message..."Fatal error: Allowed Memory size of....." mean?

When you get the error message "Fatal error: Allowed memory size of..." Please note that it is a server limitation. Send that message to your hosting company and they will increase your max memory for scripts. That will fix the issue.

7.3. What does this error message... "Error: empty product parts list. At least one part is required to create a customizable product.0" mean?

When you get the error message "Error: empty product parts list. At least one part is required to create a customizable product.0" Please verify to make sure there is at least one part created in the configuration assigned to the product on which this happens.

7.4. How can I change the Language?

The plugin uses wordpress's language. So if your WordPress is in German, the German translation file will be the one used by the plugin.

Next thing you need to know is that you need to translate it yourself because we haven't found great translators yet for all languages. You can use a plugin like wpml or codestyling https://wordpress.org/plugins/codestyling-localization/.

7.5. Where can I find my Purchase code?

Please visit this

website...https://help.market.envato.com/hc/en-us/articles/202822600-Where-can-I-find-my-Purchase -Code-

7.6. Why does my Preview not display and the screen freezes?

This issue is because there is a conflict between the plugin script and the script of the theme. Only one of the scripts should be allowed to avoid this conflict. In order to avoid this conflict there is a setting option "LOAD BOOTSTRAP MODAL" in the WPD >> Settings >> General Settings as above to help.

7.7. Why does the designer not load the some images?

When the plugin jetpack is installed and its photon feature is active, the images are not loaded on the designer. This is due to the fact that the images are to be uploaded from a secured server. So, if you have the plugin "jetpack by wordpress.com" installed, please keep its photon feature deactivated.

8.Contact us

Feel free to contacts us, for tutorials, to clear your doubts, drop your suggestions and requests, or get that bug that gives you hard time kicked out and also follow us.

Website: https://designersuiteforwp.com/

Facebook: https://www.facebook.com/OrionOrigin?ref=hl

Twitter: https://twitter.com/OrionOrigin

YouTube: https://www.youtube.com/channel/UCXZN3eZILHwFgmkV8GMN78A

Google: https://plus.google.com/u/0/101733282683269338232/posts

Supports: https://orionorigin.freshdesk.com

